**Tasker24 Guidelines and Network Conditions**

1. **No Private Contact Information**: Employees are not allowed to exchange emails, phone numbers, or addresses. All communication must be conducted exclusively through the platform.
2. **No Private Agreements**: Employees are prohibited from making private offers (such as individual pricing or work outside the platform) to ensure that all orders are processed officially through the platform.
3. **No Cash Payments**: All payments must be made digitally through the platform. Cash payments or direct billing are not allowed.
4. **Automatic Monitoring**: The platform is configured to automatically detect any use of unauthorized words or contact information. In the case of a violation, employees will be immediately blocked.

**Process Flow**

1. **Employee Registration**: Employees register on the platform.
2. **Job Creation**: Customers create job postings.
3. **Offer Function**: Employees can send offers with price suggestions.
4. **Customer Selection**: Customers view the offers and decide which one to accept.

**Behavioral Rules and Consequences for Violations**

Employees are required to work honestly and professionally. Any attempt at fraud, deliberate deception, or poor performance will not be tolerated. If we find that an employee is violating the rules or committing fraud, we will immediately report this to our lawyer. Legal consequences, including claims for damages and potential criminal charges, may follow.

**Additional Behavioral Guidelines**

1. **Confidentiality and Data Security**: Employees are prohibited from sharing customer personal data (such as email, phone number, address) or using it for personal purposes. Unauthorized use will result in immediate suspension and legal consequences.
2. **Communication Rules**: All communication between customers and employees must take place exclusively via our platform. Direct contact via email, phone, or other private channels is prohibited. Violations will result in a permanent ban of the employee's account.
3. **No Private Deals**: Employees may not make private arrangements with customers that occur outside the platform (e.g., cash payments or private jobs). All services must be processed through the platform. Violations will result in the employee’s profile being permanently blocked.
4. **Reporting Problems**: If a customer is dissatisfied or an employee has a complaint, it must be reported immediately to our support team to find a solution.
5. **Consequences of Misconduct**: Any violation of the rules, such as fraud, unprofessional behavior, or data protection violations, will be taken seriously and may lead to legal actions.

**Employee Ratings**

1. **Honest and Fair Reviews**: Customers can rate employees upon completion of a job. These ratings should be honest, respectful, and objective.
2. **Anonymity and Data Protection**: Employee ratings should be submitted anonymously, without making personal data of the employee publicly accessible.
3. **No Manipulation of Reviews**: Manipulating reviews or posting fake reviews is not allowed. Violations of this rule will lead to legal consequences.
4. **Right to Respond**: Employees have the right to respond to negative reviews to clarify misunderstandings.

**Customer Guidelines**

1. **Respectful Treatment**: Customers must treat our employees respectfully. Any form of discrimination or harassment will lead to an immediate ban of the customer account.
2. **No Private Agreements**: All agreements regarding services and payments must be processed exclusively through our platform.
3. **Payment Conditions**: Customers are required to make the agreed payments via the platform on time after the job is completed.
4. **Cancellation of Jobs**: Customers can cancel jobs, but only up to a certain time before the scheduled appointment. Late cancellations may incur cancellation fees.
5. **Confidentiality and Data Protection**: Customers must not store or share personal data of employees for private purposes.
6. **Ratings and Feedback**: Ratings must be fair and respectful. Misuse of the review function can lead to account suspension.
7. **Consequences of Violations**: Repeated violations may lead to the permanent suspension of the customer account and legal actions.

**Additional Guidelines**

1. **Liability and Responsibility**: The liability for damages or losses is clearly defined.
2. **Confidentiality**: Both customers and employees must not share sensitive data without consent.
3. **Service Availability**: Services are only available if the agreed deadlines are met.
4. **Prohibition of Discrimination**: Any form of discrimination will result in immediate account suspension and legal actions.

**Legal Notices Regarding Employment Mediation on Tasker24**

Tasker24 connects customers and service providers for household and craft tasks. We do not support illegal work and emphasize compliance with legal regulations.

* **For Service Providers**:
  + **Business Registration**: Service providers must register as self-employed.
  + **Mini job or Employment**: Regular work for a client requires registration.
  + **Invoicing via Tasker24**: In the future, an invoicing option will be available.
* **For Customers**:
  + **Customers must ensure legal employment relationships**.
  + **For regular jobs, a Mini job registration may be required**.
  + **Tasker24 is not an employer and does not issue employment contracts**.